Date: January 10, 2023

Title: Rescue Technology Department Update

Rescue Union School District Board of Education

Topics to be covered

- Team Introduction

- Department Stats

- Department Update

- Future Projects and Goals

- Questions?

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"You can design and create, and build the most wonderful place in the world. But it takes people to make the dream a reality."
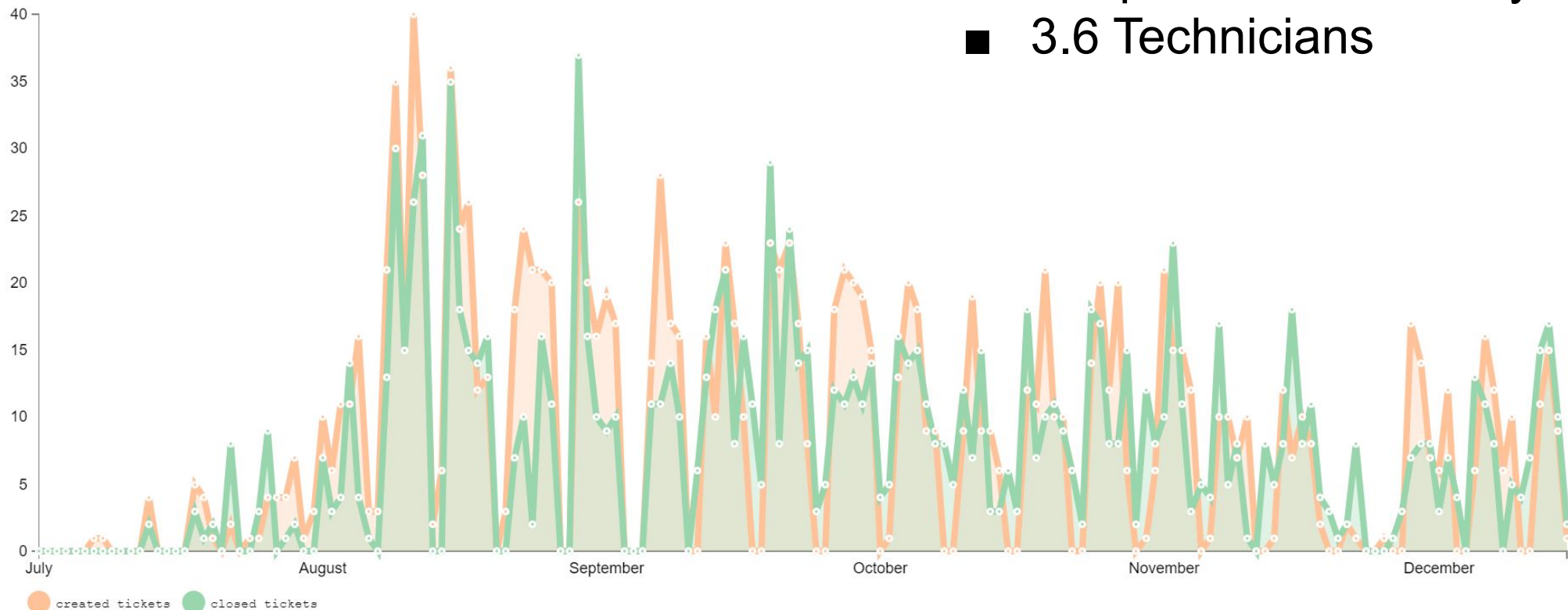
Walt Disney

Technology Department Stats

July 1st 2021 - December 15, 2021
- 942 Help desk tickets
- Average solve time 9 days
- 2.6 Technicians

July 1, 2022 - December 15 2022
- 1347 Help desk tickets
- 1328 Closed tickets 98% completion rate
- Average solve time 5.5 days
- Response within 1 day
- 3.6 Technicians

Technology Department Stats

- Service 3500+ students and their Families
- 7 School Sites and Various Departments and Programs
  - Transportation
  - Food Service
  - District Office
  - Student Services (Special Ed)
  - Long Term Independent Study
  - County Programs
  - Curriculum Integration
- 3500+ Average Active Student Devices
  - 2300+ Student Devices 5 years ago
- 325+ Average Active Staff Devices
- 5300+ Passive Devices and visiting users
- 1 to 1 devices in Grades 1-8 and 2 to 1 in TK-K
- IPads 420+ Devices
  - 245 IPads in 2021

Department Update

- ESSR Funds (Elementary and Secondary School Emergency Relief)
  - Security Cameras- $55,000 (New 2022-23)
  - Cabling- $43,000
  - Network/File Storage- $29,000

- ECF Grant (Emergency Connectivity Fund)
  - 175 IPads Grades TK-K- $55,000
  - 500 Chromebooks refresh Grades 6-8 -$149,000

- Staff/Teacher Replacement Program
  - 65+ Staff computers replaced $30,000
  - Site administrators new devices $20,000

Department Update

- Cyber Security and Safety
  - MFA (Multi Factor Authentication) (New 2022-23)
  - On-Premise/Cloud Backup Solution
  - Classwize- Classroom Monitoring Software
  - Rescue Union Safety HUB- Linewize/Classwize Partnership

- Conference/Trainings
  - Aeries
  - CITE (California IT In Education)
  - In House Professional Developments
  - Student Internet Safety Training

Department Future Projects and Goals

Part of our Annual Budget

- Content Filter- Linewize

- Cyber Security Development (New 2022-23)

- Ongoing Staff Professional Development

- Staff Computer Replacement- 20%

- Student Chromebook Replacement- 20%
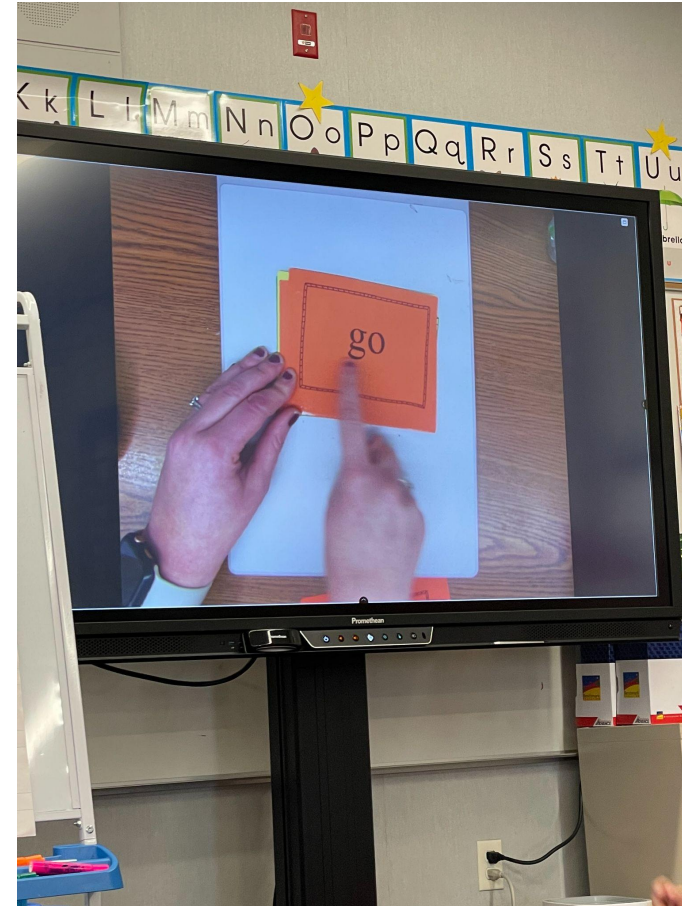
Department Future Projects and Goals

- New Technology Pilots

  - Interactive Displays $3000-$3500

  - Presentation Devices- $500

  - IPads as a secondary device-Math Departments, Elementary Teachers to provide mobility- $800

Department Future Projects and Goals

Budgeted- Expected Implementation 2023-2024
E-Rate Contribution
- Wireless Upgrade
- Network Upgrade
- Battery Backup- Disaster Preparedness

Future Implementation Needs
- Fiber Upgrade
- Phone System Migration

Possible funding sources:
- Bond
- Grants
- District Capital Special Reserves
- E-Rate Program